

# No child's future should be limited

## IMPACT REPORT 2026

### Who are we?

Home-Start Guildford is an independent charity supporting families with at least one child under the age of 5, living in Guildford Borough. We are part of Home-Start UK, one of the UK's leading family support charities, benefitting from their policy framework and quality assurance, but not funding. In fact, we pay an annual levy to them for the support they provide and raise our own income through grants, charitable trusts and general fundraising.

## What do we do?

We train volunteers to work one-to-one with families, offering non-judgemental family-led support. This approach builds trust, confidence and independence amongst our families. We also offer a range of groups including Family Groups and Baby Bubble, and wellbeing activities such as Get Active and free-swimming sessions at the Spectrum Centre. At the heart of everything we do is the belief that every parent should have the support they need to give their children the best possible start in life.

## Our Volunteers

Our volunteers understand first-hand the challenges that parenting can bring, which helps them build genuine connections with the families they support. Through regular visits and consistent encouragement, trusting relationships develop that help parents grow in confidence, strengthen their resilience, and create positive change for their children. The result is stronger families, healthier parent-child relationships, and greater engagement with the local community.

## Meet the Team

Home-Start Guildford wouldn't exist if it wasn't for the dedication and hard work of our staff, volunteers, trustees and patrons. Everyone plays a crucial role in continuing to deliver quality services to families in need.



## Our Data

### How many people do we have?

8

TRUSTEES

65

TOTAL  
VOLUNTEERS

41

HOME-VISITING  
VOLUNTEERS

5

GROUP  
VOLUNTEERS

### How many hours?

2016

TOTAL VOLUNTEER  
HOURS

912

TOTAL HOME-VISITING  
HOURS

### Where our referrals came from

38

HEALTH  
VISITORS

29

SELF-  
REFERRALS

21

FAMILY SUPPORT/  
SOCIAL SERVICES

14

PERINATAL MENTAL  
HEALTH SERVICES

31

OTHER

“Thank you for your kindness, support and encouragement throughout this journey. Our family is truly grateful for the difference you’ve made in our lives. It has been a pleasure getting to know you. Wishing you and everyone at Home Start Guildford health, happiness and continued success.”

HOME-START PARENT (2025)

## Our Impact

**143** individual families supported

**133** new family referrals received

**38** families who received regular volunteer support

**67** families attending all groups

**14** families supported through a combination of volunteer and group support

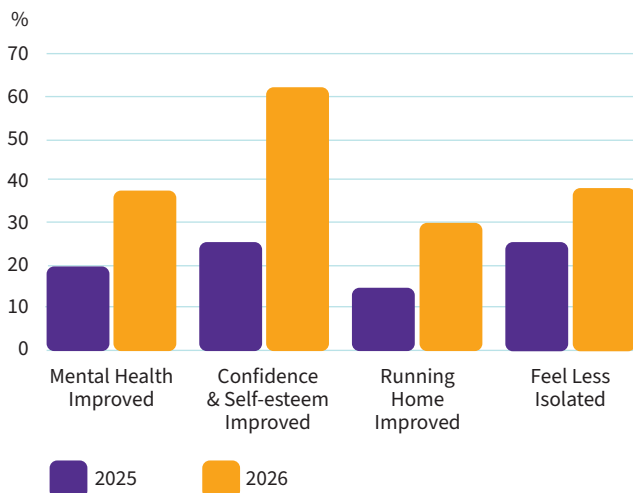
**38** families receiving support from a family support worker

**24** new volunteers

**26** families presenting with five or more needs

## Outcomes of Closed Families

01.04.25 - 21.03.26



## A Message from our Managers

The year began with significant change, as both the Chair and Vice-Chair stepped down, and we faced ongoing funding pressures. In response, the team came together with energy and commitment, and our Patrons brought fresh momentum to fundraising, including launching the Home-Start Guildford Angels during a special event at The Lightbox.

Supporters played a vital role, from marathon and triathlon fundraisers to a record coffee morning and a well-supported Quiz Night. Combined with successful funding bids and Charity of the Year backing, this helped us finish the year in a strong financial position.

Alongside our core volunteer programme, we continued targeted support through Family Group, Baby Bubble session, and a new wellbeing partnership offering free swimming sessions.

Following the successful recruitment of a new Chair of Trustees, Robert McCall, and a new Director of Services, Natalie Blagrove, Home-Start Guildford is now positioned for a strong and positive future.

SARAH BLACK



I joined Home-Start Guildford in April 2026 and was immediately struck by the dedication of our volunteers, staff, trustees, and supporters, and by the huge impact they have on local families. I'm truly grateful for the warm welcome I've received and I'm excited to build on the strong foundations already in place. Together, we will continue to strengthen our services, support more families when they need us most, and ensure Home-Start Guildford remains a valued and trusted part of the community for many years to come.

NATALIE BLAGROVE



## 2025/26 Finances

|                          |                     |
|--------------------------|---------------------|
| Staff Salaries           | <b>£193,210</b>     |
| Staff Members            | <b>7 (FTE: 4.5)</b> |
| <b>TOTAL EXPENDITURE</b> | <b>£240,330</b>     |

## Income Sources

|                          |                 |
|--------------------------|-----------------|
| Total Fundraising Income | <b>£9,428</b>   |
| Trusts and Foundations   | <b>£141,142</b> |
| 100 Club                 | <b>£7,850</b>   |
| Statutory Grants         | <b>£25,000</b>  |
| Other                    | <b>£106,342</b> |
| <b>TOTAL INCOME</b>      | <b>£289,762</b> |
| Estimated Reserves       | <b>£162,463</b> |

**“Home-Start has really supported us during the most difficult times in life and has empowered us.”**

HOME-START PARENT (2025)

## Thanks

Finally, we extend our heartfelt thanks to our dedicated volunteers, committed Trustees, and generous supporters, patrons and partners whose time, energy, and belief make our work possible. Together, you enable Home-Start Guildford to walk alongside families when they need it most. Your continued support is invaluable, and we are deeply grateful for everything you do to help families thrive.